

THE GARRISON



COVID-19 SAFETY MEASURES

Please find below safety measures which are in place for the protection of our guests and staff following the COVID-19 pandemic.

OUR TEAM

- Temperature checks will be taken for all team members daily before entering the building.
- All team members will be required to wash their hand, or use hand sanitiser every 20 minutes.
- All team members will be required to stay at home if unwell.
- All team members will be required to follow official guidance on self isolating.
- All team members will be required to wear PPE as required.
- Wherever possible we have installed screens to keep team members well away from our guests.
- The team will follow a policy of no physical contact and maintain social distancing.
- All team members have undergone extensive training on good practice in minimising the risk of Covid-19 in the workplace and at home.
- All team members have re-trained in health and safety, food hygiene and first aid.
- All team members are carrying out regular health surveys and adhering to extensive risk assessments.

OUR HOTEL GUESTS

- Please respect the social distancing measures put in place that are required by law.
- Your bedroom will be thoroughly cleaned with extra care and sanitised.
- Where possible please use your bedroom toilet rather than public restrooms.
- Please wash your hands when returning to your bedroom.
- Cash will not be accepted unless by prior agreement. We encourage all guests to pay by card, contactless wherever possible.
- Your bedroom keys will be sanitised prior to arrival. Please keep them on your person at all times.
- Guests are encouraged to use the express check in and check out where possible.
- Guests are encouraged to use our in house phones when ordering any room service to minimise the risk of personal contact.
- Should guests wish for their room to be attended to during their stay by housekeeping, they are asked not to be in the room whilst it is being cleaned.

